

# Software Assurance Training Benefits

Help enhance skills and productivity, and prepare for successful deployments

[www.microsoft.com/licensing/sa](http://www.microsoft.com/licensing/sa)

## Get more from your software investment with training developed by Microsoft technology experts

Microsoft® Software Assurance for Volume Licensing provides training opportunities for IT Professionals, developers, and end-users.

- Use **Training Vouchers** to receive instructor-led technical training designed to help IT Professionals and Developers deploy, manage, and support your organization’s infrastructure.
- Take advantage of **E-Learning courses** for an online, interactive, self-paced learning experience that helps end-users learn new technology and IT Professionals build and refresh their skills.

Microsoft offers other complementary benefits that help your organization understand the latest programs and technologies, prepare for successful deployments, and improve employee productivity. Learn more about these benefits, listed on the reverse side of this datasheet.

Use your **Training Vouchers** to help your organization:

- Reduce its overall IT training budget
- Build and refresh technical skills
- Prepare IT Professionals and developers for successful deployments

Use **E-Learning** to help your organization:

- Lower training costs
- Prepare end-users and IT Professionals for deployment
- Provide learning opportunities when and where it’s convenient

### Training Vouchers

Training Vouchers give your organization access to in-depth technical classroom training that can help IT Professionals and Developers deploy, manage, and support your organization’s infrastructure. Training is delivered by Microsoft Certified Partners for Learning Solutions (CPLS) utilizing Official Microsoft Learning courseware developed by Microsoft experts. For added flexibility, customers may choose to convert unused training days and apply them toward Packaged Services that can help you plan and prepare for successful deployment of new software. For a current course list, go to: [www.microsoft.com/licensing/sa/benefits/vouchers.aspx](http://www.microsoft.com/licensing/sa/benefits/vouchers.aspx).

### E-Learning Courses

E-Learning provides access to self-paced, interactive training developed by Microsoft experts. The thorough online learning experiences incorporate features designed to help improve your organization’s product proficiency, boost productivity, and lower organizational training costs. These learning opportunities help end-users get the most out of new technology and the software they use every day, and provide IT Professionals with essential skills on Microsoft products. Courses are designed for maximum skills-transfer in minimal time. Assessments, hands-on virtual labs, expert advice, and an interactive, non-linear approach, make E-Learning an engaging and flexible experience. E-Learning also eliminates time and location boundaries so your staff can study when and where it’s convenient. For a current list of E-Learning courses for Software Assurance, go to: [www.microsoft.com/licensing/sa/benefits/elearning.aspx](http://www.microsoft.com/licensing/sa/benefits/elearning.aspx).

**At-A-Glance:**  
Training Vouchers and E-Learning

BENEFIT	DESCRIPTION	ELIGIBLE LICENSES	END-USERS	IT PROS	DEVELOPERS
<b>TRAINING VOUCHERS</b>	Training vouchers provide access to deep, technical instructor-led training on Official Microsoft Courseware.	WINDOWS AND CLIENT		✓	✓
<b>E-LEARNING</b>	E-Learning provides access to interactive online training developed by Microsoft technology experts.	WINDOWS AND CLIENT	✓	✓	
		SERVER		✓	

## Further develop your knowledge and sharpen skills

In addition to Training Vouchers and E-Learning, Software Assurance includes benefits that can help your employees get the most out of your software investment.

### Home Use Program

The Home Use Program (HUP) gives your employees the flexibility to use the same software both at work and at home, and can help improve software skills, increase employee productivity, reduce IT burden, and promote employee job satisfaction. HUP helps support your organization's work/life balance initiatives and can help you maximize the value of your Microsoft Office investment.

### Employee Purchase Program

The Employee Purchase Program (EPP) gives your employees discounts on some of Microsoft's most popular productivity and consumer products, including Microsoft Office, Windows Vista®, Xbox® games and Zune® digital media players and accessories. EPP helps increase employee morale as well as helps your employees build skills on the latest products.

### TechNet Subscription through Software Assurance

Your IT staff can access TechNet Online Concierge Chat and Managed Newsgroups. In addition, your organization receives a single license subscription to TechNet Plus Direct, offering a designated IT professional in your organization access to evaluation copies of Microsoft software as well as other technical tools and resources.

**To find out more about these benefits, see the [Software Assurance Training, Workforce, and Support datasheets](#), or go to [www.microsoft.com/licensing/sa](http://www.microsoft.com/licensing/sa).**

Software Assurance benefits support organizational performance across the software lifecycle and its stages.



SOFTWARE STAGE	SOFTWARE ASSURANCE BENEFIT
PLAN	<ul style="list-style-type: none"> <li>• NEW VERSION RIGHTS</li> <li>• SPREAD PAYMENTS</li> </ul>
DEPLOY	<ul style="list-style-type: none"> <li>• PACKAGED SERVICES               <ul style="list-style-type: none"> <li>– DESKTOP DEPLOYMENT PLANNING SERVICES</li> <li>– SHAREPOINT® DEPLOYMENT PLANNING SERVICES</li> </ul> </li> </ul>
USE	<ul style="list-style-type: none"> <li>• WINDOWS VISTA ENTERPRISE</li> <li>• MICROSOFT DESKTOP OPTIMIZATION PACK</li> <li>• ENTERPRISE SOURCE LICENSING PROGRAM</li> </ul>
	<ul style="list-style-type: none"> <li>• TRAINING VOUCHERS</li> <li>• E-LEARNING</li> <li>• HOME USE PROGRAM</li> <li>• EMPLOYEE PURCHASE PROGRAM</li> </ul>
MAINTAIN	<ul style="list-style-type: none"> <li>• 24X7 PROBLEM RESOLUTION SUPPORT</li> <li>• TECHNET SUBSCRIPTION THROUGH SOFTWARE ASSURANCE</li> <li>• COLD BACKUPS FOR DISASTER RECOVERY</li> </ul>
TRANSITION	<ul style="list-style-type: none"> <li>• EXTENDED HOTFIX SUPPORT</li> <li>• WINDOWS FUNDAMENTALS FOR LEGACY PCs</li> </ul>

Microsoft  
**Software Assurance**  
 for Volume Licensing

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